



BARRON **Electric** **COOPERATIVE**

A Touchstone Energy® Cooperative 

800-322-1008 | barronelectric.com

Barron Electric Cooperative
1434 State Highway 25 North
PO Box 40
Barron WI 54812



Scan to visit our website!



Scan to access SmartHub.

Monitor Your Account

Go to www.barronelectric.com and click on SmartHub to set up your account. You will need your account number to get started. SmartHub has the following features:

- Check your meter usage and compare to weather data
- Pay your bill and view payment history
- Contact our office
- Report an outage

Go Paperless

When signing up for SmartHub, click yes to turn off paper bills and then submit. Members who are already signed up with SmartHub can choose My Profile and Update My Printed Bill Settings to turn off printed bills.

Take Charge of Energy Costs with SmartPay



The SmartPay Program

Barron Electric's SmartPay Program allows you to pay for energy when you choose, the way you buy groceries and gasoline. This easy pay-as-you-go plan gives you greater control over your budget because you decide how much to pay and when to pay it. The only equipment needed is a cell phone or computer. There is no equipment in the field, except the meter. A daily charge-the fixed charge, energy charge, applicable tax, power cost adjustment, and other billing adjustments-are calculated based upon previous usage.

About SmartPay

- Any existing deposit will be applied to your current balance.
- 50% of payments will be applied to any unpaid balance.
- Energy assistance payments will be applied after the payment has been received.
- In the unfortunate event of a negative balance, the service will be disconnected. After hours, if a dispatch is required, there may be applicable fees.



Will I be notified if balance is low?

Members who enroll in this option maintain a positive prepaid balance on their account from which their daily usage is subtracted. When your balance has approximately 5 days of power remaining, a daily warning phone call will alert you that you need to add money to your account. When the account no longer has a positive balance, you will receive an alert that your power has been disconnected.

How do I add money to my account?

- Make cash, check, credit or prepaid debit card payments at our Barron office between 7:45 a.m. and 4:30 p.m. weekdays.
- Pay online at barronelectric.com, click on SmartHub.
- Call us at 800-322-1008 to make a payment over the phone with your checking or savings account.
- Set up payments through your current online banking system.
- Use our automated phone payment system at 866-999-4492 24 hours a day, 7 days a week.

The Cooperative will not be held responsible for any consequences resulting from the failure on the part of the member to make timely purchases of electricity in order to maintain uninterrupted electrical service or failure to notify us of changes to cell phone number or email address. Barron Electric reserves the right to modify the program at anytime.

Benefits

- No Deposits
- No Late Fees
- You Choose When to Pay Your Bill

With Barron Electric's SmartPay Program, you purchase electricity before you use it. You can make payments online, by phone, or in person at our Barron office. Would it be easier for you to make weekly or bi-weekly payments for your energy usage rather than one large payment each month? Then this option is for you. You will receive a monthly statement showing your usage. You choose how much you want to pay - \$20 a day, \$50 a week, or \$1,000 - and when you want. It might be when you get your next paycheck, when your Social Security check arrives, or whenever you can afford to add to your balance.

How Do I Enroll?

Contact Barron Electric Cooperative's Billing Department at 800-322-1008 or 715-537-3171 or billing@barronelectric.com